

Primary Aims

* *The relief of poverty by the provision of renovated furniture and other household items to those in need.*

* *The advancement of education on the need for recycling in the community.*

We achieve this through ...

The Reuse Centre and Tip Shop refurbishing used furniture, white goods and computers. This makes them available to people on low incomes and provides work experience and volunteering opportunities.

Our Education Programme with interactive classroom, teaching young people to reduce, reuse and recycle. The PEAK Project working with young people excluded from school, equipping them for the world of work.

Wastesavers Ltd.

Company No. 3842840

Primary Aims

* *To establish, operate and develop a variety of community recycling services for the collection and sale of post consumer wastes.*

* *To promote and cultivate within educational establishments and the wider community the environmental value of recycling, reduction and minimising waste.*

We achieve this through ...

Providing a weekly Kerbside Recycling service for 72,000 households and 400 blocks of flats. Offering Commercial Recycling services to business, schools and charities across south east Wales.

Running **WS Training**, providing a work based learning programme including recycling apprenticeships, essential skills training and COTC qualifications in waste management and environmental awareness.

Wastesavers Ltd is a wholly owned trading subsidiary of the Wastesavers Charitable Trust.

With no share capital the company covenants all of its profits directly to the Wastesavers Charitable Trust.

Full annual accounts for both the charity and the company available on request.

Our Environmental, Health and Safety and Quality ISO performance indicators are integrated with the company's full annual report.



Annual Review 2016/17

Building the future, shaping lives

Esperanto Way,
Newport,
NP19 ORD
01633 281 281
wastesavers.co.uk



Chair's Report

Future proofing Newport's recycling

The last 12 months has been characterised by change, particularly in our Recycling department. Last year we expanded our depot and this year we commissioned a new sorting plant that processed well over 16,000 tonnes of recyclables.

The new plant allowed us to collect cardboard weekly and push us closer to our demanding recycling targets. We also purchased a fleet of 18 Romaquip recycling trucks. These look much smarter and allow us to collect even more, so a special thanks to Newport City Council, WRAP and Welsh Government.

Our greatest success this year was signing of an eight year contract with Newport City Council. This gives us the security to invest and expand our service to meet future demand. Newport is growing fast. The housing stock has risen by 8,000 since the last census data in 2011 and its development shows no signs of slowing down.

Our communication campaign was essential to the smooth roll out of the new service. We worked closely with WRAP and NCC to design a campaign that allowed key information to be presented simply and effectively. This al-

so allowed us to promote other aspects of our service. Our Reuse operations, for example, witnessed a large increase in donations.

The year also saw the Tip Shop opening full and income and tonnages increased.

WS Training experienced a major shift in the numbers of apprenticeships delivered, rising from twelve the previous year to 47 in this period.

Our education department also expanded, with more schools visiting us from outside Newport. PEAK continued its excellent work with excluded youth despite the Big Lottery grant ending.

None of this would have been possible without our dedicated staff and our team of volunteers to whom the board are especially grateful.

Newport's recycling is in good hands.



David Mayer
Chair.

Wastesavers Charitable Trust Ltd.



Wastesavers People

Trustees / Directors

David Mayer (Trust Chairman)
Bill Langsford (Treasurer)
Glyn Carter (Ltd. Chairman until Sept. 2016)
Roger Ayres
Frances Williams
Tom Bond

Newport Council delegates

Cllr. Omar Ali
Cllr. Deb Davies
Cllr. Mark Spencer

Senior management team

Penny Goodwin	Chief Executive Officer
Ian Syms	Recycling and Health & Safety Manager
Chris Southern / Mike Howell	Reuse and Volunteer Mngr.
Janet Jones	Finance Manager
Neil David	Training Manager
Ian Pearce	PEAK Coordinator
Phil Hurst	Marketing & Development Officer

PEAK Project

Key achievements

- * We hosted 59 students excluded from twelve schools.
- * Our students gained just under 100 certificates of achievement.

We are receiving more students from schools outside Newport than ever before with 28 coming from Cwmbran. This resulted in our facility running near capacity for much of the year.

A major review of courses was undertaken at the start of the year, but bicycle maintenance and carpentry remain the most popular options.

With economic pressures more Newport schools are retaining challenging students within the school environment and this has impacted



on the project. This has also combined with the National Lottery funding ending. Staff are currently exploring opportunities to work with a slightly older client group seeking specific skills that may help their employment chances.



Training



Key achievements

- * 47 people sign up to our full apprenticeship programme.
- * Shift in demand from level 2 to higher level 4 qualifications.

The year saw a big jump in the number of funded apprenticeships delivered, up from 12 in 2015/16 to 47 over this current financial year.

28 were at the higher level four; 13 were at level three and 6 at level two.

Within this apprenticeship framework around 100 different qualifications were completed. The mix reflected changes in Welsh Government adult training policy.

As part of our commercial delivery we had nine people complete the Certificate of Technical Competence (CoTC WAMITAB) for operating li-



censed waste sites and another two complete the Technical Certificates.

We also delivered commercial training in Environmental Awareness and some specialist technical aspects of waste management.

Education



Key achievements

- * 22 school visits from
- * 13 different schools.

We are attracting more schools from Cardiff (four this year) and our online education resources have expanded.

Our new interpretation boards are helping students understand what they are seeing from the viewing platform.

Kerbside Recycling

Key achievements

- * New fleet of trucks arrive
- * We start collecting domestic cardboard for first time
- * Newport's recycling rate tops 61.4%



Our fleet of 18 new Romaquip collection trucks started arriving in early June, enabling us to start collecting domestic cardboard for the first time.

This followed the redevelopment of our depot to not only take domestic cardboard but also combine plastics and metals in one stream.

Every household in Newport was visited by our communications team before the new red bag system was introduced.

The change was rolled out over a six month period, ensuring any problems were minimised on an ongoing basis.

Newport's housing stock now stands at 72,000 households as a result of additional housing development.

We not only employed additional staff to distribute the new bags, but also had to upgrade the licences of all our collection drivers to drive the new larger class II trucks.

This was a huge feat for both drivers and management and we are pleased to say that all staff passed.

More than 16,147 tonnes of recycling was collected with increases seen across all materials. We attribute this to weekly collections of all materials (including cardboard) and an effective communications campaign.

Newport as a city is growing rapidly but the new fleet and expanded depot mean we are well placed for future increased demand.

Reuse



Key Achievements

- * 56 tonnes of furniture reused at the Reuse centre
- * 86 tonnes of furniture reused at the Tip Shop
- * 21 tonnes of IT equipment reused or recycled

The Reuse department had a year of consolidation as new staff became established and the Tip Shop in particular started to get more known.

The Reuse Centre became the main distribution point for residents to pick up replacement boxes and bags, expanding our audience considerably.

The other main publicity push was the distribution of Reuse Centre leaflets as part of the new red bag scheme. Every household in Newport had the reuse centre leaflet through the door at the same time as their red bag was delivered.

Both changes resulted in significant increases in footfall and sales at the reuse centre.

We also continued to develop our relationship with major furniture

outlets, with our premium brand of factory return items selling primarily through ebay.

IT disposal saw an increase in the number of units donated and a shift towards refurbishing laptops. We also found a market for older computers as props for TV dramas with our computers featured in a number of TV productions.

The Tip Shop saw monthly tonnages rise from 4.8 tonnes at the start of the year to more than 8.8 tonnes per month by the end.

Our reuse operations as a whole diverted a total of 163 tonnes of materials from going to landfill.

Much of our work was only possible thanks to the efforts of our 24 regular volunteers.

Commercial Recycling



Key achievements

- * More than 154 tonnes of recycling collected from 302 customers
- * Forming new partnerships with other waste companies

As well as local businesses, our commercial recycling services work with a huge variety of charities from Newport Mind to Women's Aid.

Our regular breakfast meetings with the local Dragons Network at the Ridgeway gastro pub has been yielding results – we've recycled more than 15 tonnes of materials from this venue alone.

The main area of expansion has been in food waste recycling, mainly

through pubs and restaurants, our latest client being the Tiny Rebel Brewery Bar in Rogerstone.

With more businesses wanting source separated collections we are starting to work in partnership with other waste collection companies, such as Biffa and Trikon, as sub-contractors.

We think this new development provides a great opportunity to expand operations in the future.

Thank you to our regular reuse volunteers

Neil Anthony
Ankhubayar Batjargal
Nathan Bennett
Owen Baker
Gavin Broome
Dean Brown
Richard Cook
Shakeen Dibuj

Albert Dumbrill
Trudi Fisher
John Finney
Gareth Horne
Nicky Humphries
Gareth John
Conrad Maddocks
Stephan Manchip

Ann Mapps
Alin Nistor
Abraham Oniye
Kay Piatek
Jason Preece
Lyn Quilford
Sam Skelton
Garry Thomas