

# Quality Policy Statement

<b>This is the statement of general policy and arrangements for:</b>	<b>Wastesavers Charitable Trust and Recycling Limited</b>
<b>Penelope Goodwin</b>	<b>has overall and final responsibility for its Quality Policy</b>
<b>All Department Managers</b>	<b>have day-to-day responsibility for ensuring this policy is put into practice</b>

## Scope and Commitment:

- Kerbside collection of plastics, glass, metals, paper, food waste, clothing from domestic properties and pre-sorting in preparation for recycling by others.
- Collection, inspection, stockholding and delivery of pre-owned furniture and domestic electrical appliances to people in need.
- The provision of work related training and alternative education provision.

The various activities undertaken by Wastesavers are described and recorded in carefully controlled manuals, procedures and processes. These are kept under review by the CEO by means of auditing, feedback, analysis, and the management review processes.

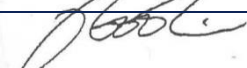
Wastesavers are committed to a policy of continual improvement of the management systems, resources, and our products and associated services. Wastesavers holds scheduled management review meetings. At these meetings we consider the scope of our activities, and the context, strategic direction or the frame of reference of the organisation. Here we set objectives and monitor our performance to improve the quality of our products, services, management systems, facilities and resources.

The organisation and our employees are committed at all times to ensuring that the requirements of ISO 9001:2015 and customers', other applicable and legal requirements, are upheld.

The organisation and our employees are committed to satisfying its customers and at the same time managing its business in an effective, economical, and efficient manner whilst at all times focused on the triple bottom line.

All of our employees are aware of their direct contribution to the quality of our products and service; and of the importance of working exactly to the quality management systems and to satisfying customers' specifications or requirements.

Wastesavers targets, objectives and performance are reported, discussed and reviewed at our quarterly Management Review Meetings, quarterly with the board, and are communicated to all staff via communication meetings and through our notice boards. This policy is available to the public via our website.

Signed: (Employer)		Date:	23/11/15
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