

Primary Aims

- * *The relief of poverty by provision of renovated furniture and other household items to those in need.*
- * *The advancement of education on the need for recycling in the community.*

We achieve this through ...

The **Reuse Centre** which refurbishes redundant furniture, white goods and computers, making them available to people on low incomes and providing an environment for work experience and volunteering.

Our **Education Outreach Programme** with interactive classroom teaching young people the importance to reduce, reuse and recycle.

The **PEAK Project** working with young people who have been excluded from school, equipping them for the world of work.

Primary Aims

- * *To establish, operate and develop a variety of community recycling services for the collection and sale of post consumer wastes.*
- * *To promote and cultivate within educational establishments and the wider community the environmental value of recycling, reduction and minimising waste.*

We achieve this through ...

Providing a weekly **Kerbside Recycling** service for 64,000 households and 300 blocks of flats across Newport.

Offering **Commercial Recycling** services to business and schools in Newport, Cardiff and Monmouthshire.

Running **WS Training** that provides a work based learning programme including recycling apprenticeships, essential skills training and SHEA site safety certification.

Wastesavers Ltd is a wholly owned trading subsidiary of Wastesavers Charitable Trust. With no share capital the company covenants all of its profits directly to the Wastesavers Charitable Trust



Annual Review 2014/15

Building the future, shaping lives

Esperanto Way, Newport, NP19 0RD
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WASTESAVERS.co.uk



Chairman's Report

Wastesavers started life in December 1985, making next year our 30th anniversary. That first year we spent our time promoting the importance of recycling to residents in Newport. By 1995 we were able to collect 22 tonnes of paper from people's doorsteps. In 2014/15 we collected almost 15,000 tonnes of recyclables, and the volumes keep growing.



Three developments dominated our 29th year; the relocation of our reuse operations to the Reuse Centre in Phoenix Park; the merger of E-Inclusion Recycling with our furniture reuse operations into a single Reuse Centre; and the successful bid to Welsh Government to expand our recycling depot and operations.

We also undertook a company wide re-branding to unify and update our public image, developing a new website and producing new promotional materials for each department.

The fact that the merger and relocation of our reuse operations went smoothly is testament to the skills and dedication of our staff. Similar praise is also due to staff in other departments. PEAK continues to be successful where other alternatives to mainstream education struggle. WS Training is expanding in a highly competitive market (despite the reduction in funded apprenticeships); we continue to acquire more commercial customers and we are collecting more household recycling than ever before.

In the long term, however, this year will probably be remembered most as the point where we secured funding to expand our recycling depot purchase the land next door. In financially rocky times, our social enterprise seems to be delivering what people are looking for, whether its households in Newport, business's across south Wales or schools in the area.

David Mayer

Chairman. Wastesavers Charitable Trust Ltd.



The Gibbs Trust



Wastesavers people

Trustees / Directors

David Mayer (Charitable Trust Chairman)
Bill Langsford (Treasurer)
Glyn Carter (Wastesavers Ltd. Chairman)
Roger Ayres
Frances Williams
Tom Bond (From August 2014)

Newport Council delegates

Omar Ali
Tom Bond (Until Aug 14)
Emma Garland
Mark Spencer

Senior management team

Penny Goodwin	CEO
Ian Syms	Recycling and Health & Safety Manager
Chris Southern	Reuse and Volunteer Manager
Janet Jones	Finance Manager
Neil David	Training Manager
Ian Pearce	PEAK Coordinator
Phil Hurst /	Marketing and

A copy of the full annual accounts for the charity (No. 1116150) and company (No.3842840) are available on the Wastesavers website

Education



Key Achievements

- * The Education room received visits from 25 Newport schools with an additional six from outside the area.
- * A total of 930 students passed through the classroom.

As well as regular visits to the recycling centre in Esperanto Way, we continued our schools outreach programme developing and running workshops for schools Eco committees and our online resources.

Carole Fereday, previously our Education Officer, has continued to host schools when they visit the classroom on a freelance basis, and is a great asset to the education work undertaken by Wastesavers.

PEAK Project



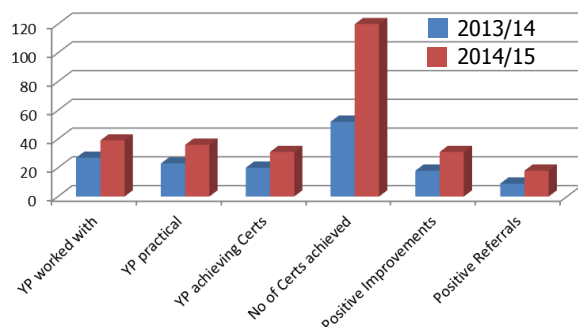
Key achievements

- * Fully refurbished the facilities with funding from the Big Lottery.
- * Held an official re-launch to promote the project gaining coverage on BBC Wales TV news and pictures in South Wales Argus.
- * Worked with 39 students mainly from year 10.

Schools in Newport and Torfaen continue to use PEAK as an alternative curriculum for young people finding it hard in mainstream education. PEAK has developed a reputation of being able to work with the most challenging young people.

The majority of young people attending come with an expectation of nil to one certificate from the referral agency. PEAK succeeded in awarding 76 externally approved certificates, an increase of 130% on the previous year. A testament to the skill and dedication of the team. On every level, PEAK's performance has improved (see below).

A total of 10 different certified courses were available to students with plumbing and photography proving the most popular.



The "positive improvements" figure represents a combination of certificates achieved (from zero expectation) with comments from parents and referral agencies. Even just attending is regarded as a major achievement with some pupils.

Schools now have the option to refer year 9 pupils.

Kerbside Recycling

Key achievements

- * Recycled 14,869 tonnes of material, a 584 tonne rise on last year.
- * Secured large scale funding for our Esperanto Way depot expansion and new recycling sorting equipment.
- * Overcame substantial fleet vandalism to almost all our trucks.

We currently employ a team of 48 who are directly involved in kerbside operations. The overall amount of material collected continues to rise, with food waste up by almost 500 tonnes over last year.

In volume terms, although plastic only rose by approximately 100 tonnes, this represents a major increase in this light bulky material that continues to present challenges for our vehicles. Glass also saw a slight increase while the decline in tonnages of paper continued.

March 2015 saw all but four of our trucks severely vandalised over a weekend, but collection staff put in a huge effort and collections were back to normal within a week. This showed the resilience and dedication of all our staff and drew widespread praise from residents across the city.

Commercial Recycling

Key achievements

- * Developed a more targeted sales campaign - we now serve well over 300 businesses and charities.
- * Employed a new Commercial Recycling Officer.
- * Improved the fleet with a new compactor truck.

Our commercial recycling officer Jessica Ware left but was ably replaced by Nicola Rossiter. New promotional materials were produced with an emphasis on the flexible and friendly approach we take to providing our service alongside more digital marketing.

The volume and tonnage of materials collected continues to rise. Our office paper/cardboard collections, for example, saw a 20% increase over the year, which also saw us pass the 300 commercial customers milestone.

Reuse



Key Achievements

- * Officially launched the Re-use Centre in Phoenix Park.
- * Merged the furniture reuse operations with E-Inclusion.
- * Developed an Employability Project and Digital Inclusion Programme with the Department for Work and Pensions.
- * Launched online sales creating a full time post.
- * Diverted 27.4 tonnes of furniture and electricals from landfill.

Diverting furniture, white goods and electrical items from landfill helps create an environment for volunteers to develop skills and make new friends. We had 63 volunteers donating 917 working days last year. At the minimum wage that equates to £44,687 worth of time contributed.

Our Employability Project with the DWP taught 38 people how to improve their chances of employment by searching for jobs online and creating a CV. Our Digital Inclusion Programmes, ranging from working with adults with learning difficulties to teaching older people the basics of computing, had 46 attendees.

Furniture continued to be good source of income, with monthly average takings up 33% over the year with a big jump in online sales.

Thank you to our regular reuse volunteers

Simon Beer	Ganga Gurung	Darren Midgley	Stephen Simmonds
Nathan Bennett	Thomas Howells	Bradley Moreland	Alex Smith
Andrew Brennan	Jaffar Hussain	Arron Murphy	Gethyn Taylor
Desire Martinien-beu	Atiqah Ishaq	Jason Reilly	Remi Thomas
Chris Cromwell	Bob Jenkins	Angharad Roberts	Luke Thompson
Paul De Warne	John Jenner	Selvarasa Sabesan	Steven Upham
Yahya Din	Hadi Keremy	Nathan Secker	James Wallis
Lee Elworthy	Victor Key	Ian Sharland	Grant Walsh
			Omar Watson

Training



Key achievements

- * Gained accreditation for an additional five apprenticeship options in reuse, facilities management and ICT.
- * Started delivering the SHEA safety card qualification.
- * Gained approval to deliver Driver CPC.
- * Delivered 42 full apprenticeships across SE Wales.

WS Training continued to expand its programme, widening the range of courses available as a response to the decline in funding for apprenticeships. A total of 142 vocational qualifications were completed by WS Training learners. Forty two of these were full apprenticeships, 51 were in ICT and the remaining in the increasingly popular one day SHE safety card and Environmental Awareness courses.

Learner completion in apprenticeships was 96%, representing a 12% improvement on the previous year and well above the industry 85% target.

WS Training also developed a new logo, promotional leaflet and banner as well as developing its online presence in this highly competitive industry. Awarding bodies Edexcel, Wamitab and City & guilds gave high praise for the quality of service WS Training is providing and feedback from learners continues to be excellent.

